

## Empowering people to fight poverty: Unit4 and ITK Solutions jumpstart Oxfam America’s transformation strategy

Oxfam is a global organization working to end the injustice of poverty. The nonprofit helps people build better futures for themselves, holds the powerful accountable, and saves lives in disasters.

**INFO**  
**INDUSTRY:** Nonprofit  
**SIZE:** One of 20 sister organizations globally, Oxfam America reaches tens of millions of people in more than 90 countries.  
**LOCATION:** Boston, MA, USA  
**PRODUCT:** Unit4 Enterprise Resource Planning (ERP); Unit4 Talent Management

## Achievements

**Increased productivity**  
 Process automation frees resources from repetitive administrative transactions in favor of value-added work.

**Trusted insights & control**  
 One integrated source of truth for real-time, up-to-date data — delivers complete, connected insight into everything from finance and budgeting to HR and procurement.

**Positioned for scalable and secure growth**  
 SaaS cloud application allows Oxfam America to scale resources to meet growing demand for services by their users.

## The Challenge

As part of a business transformation program, Oxfam had to replace its disconnected, manual operational systems with modern ERP and Talent Management platforms – spanning finance, budgeting, procurement and employee engagement – to allow the organization to increase efficiency, reduce corporate silos, and provide greater accessibility to critical operational data.



**“Unit4 enables and activates best practices for the way we need to work most efficiently and seamlessly. It’s now much easier to see and access data in real time. Users are more engaged, active, and able to leverage the system.”**

Farah Abbas, Director of Technology and Information Management System, Oxfam America

## How did Unit4 help?

- Pre-configured nonprofit functionality speeds deployment and reduces time-to-value
- Single, connected Unit4 ERP platform covers finance, budgeting, talent management, and procurement
- Unit4 demonstrated real-life scenarios based on Oxfam user

- stories, where staff could see themselves in the solution and how it would transform their work
- Scalable SaaS platform provides low TCO and flexibility in growth
- Unit4 Talent Management spotlights people performance, increases engagement, and helps develop workforce



## Impact



**CONNECTED INSIGHTS**

Unified view of operations



**MINIMAL CONFIGURATION**

Platform built specifically for nonprofits



**VISIBILITY & CONTROL**

Single data view speeds trusted decision-making

For more information on our Customer Stories, go to [unit4.com](https://unit4.com)

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