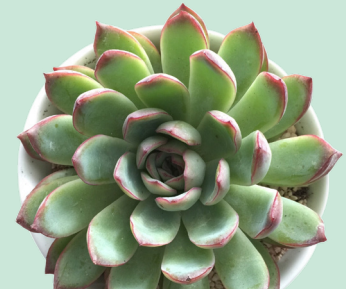Customer Story

Creating a single, connected finance system for nonprofit across more than 30 countries

Global Green Growth Institute

GGGI

By standardizing on a connected Unit4 Enterprise Resource Planning (ERP) finance platform, this international, intergovernmental nonprofit promoting green growth has reduced the time needed for finance approvals by 70% and cut the financial close processing time by 50%.

A single, transparent version of the truth is helping Global Green Growth Institute (GGGI) meet compliance objectives, better track spending on projects, and create trusted relationships with more donors.

- Created common, centralized treasury services in country offices
- Enabled seamless, paperless, and intuitive procurement process
- Real-time, self-service data gives everyone the flexibility to make informed decisions anytime, anywhere
- Secure, scalable, and adaptive cloud ERP environment ensures compliance with changing international legislation

A socially inclusive model of economic growth

GGGI is a treaty-based international, intergovernmental organization promoting green growth. Headquartered in Seoul, the nonprofit has more than 300 employees working in more than 30 countries to support governments transitioning towards an environmentally sustainable and socially inclusive model of economic growth.

GGGI needed to recruit more countries for membership, target more donors, and meet increasing stakeholder requirements for fiscal transparency. To achieve this, GGGI had needed an integrated system to harmonize the decentralized processes that are embedded in the country office operations.

"We needed a single, global enterprise application to support our geographically distributed operations and offer multi-dimensional reporting," explains Sivabalan Muthusamy, Director of Finance. "The new system needed to ensure secure access to data from any location and at any time, deliver flexible reporting, and enable complete project financial management functionality."

Industry
Nonprofit

Location
Seoul, South Korea

Size
Operations in more than 30 countries

Product
Unit4 ERP

Challenges

GGGI struggled with different operational models in the countries where it operates. This delayed the ability to demonstrate results, which is key to progress in a nonprofit organization.

Key metrics

70%
Reduction in approvals processing time

50%
Faster financial close

"We have the flexibility to track project financial performance in terms of impact and outcomes as well as down to the output level. Unit4 has been transformational."

Rainelda Ampil
ERP Team Lead, GGGI

Connected and adaptive suite of Unit4 ERP systems

It was a challenging brief – but one that Unit4 answered comprehensively. GGGI has deployed a complete suite of connected Unit4 ERP systems, including Financials, HR, Payroll, Costing, and Procurement. Self-service module for Expenses, Requisitions, and Absence were also rolled out via the web interface across all GGGI country offices and more than 300 users.

"For the first time, we have a single version of the truth: an integrated, end-to-end solution that enables us to see operational and financial data from all our offices, at the click of a mouse," says Rainelda Ampil, ERP Team Lead. "We have the flexibility to track project financial performance in terms of impact and outcomes as well as down to the output level. Unit4 has been transformational."

Sivabalan adds, "Unit4 enables us to track project spend and deliver reports in donor-specific formats. This builds additional confidence within our existing donor community and helps attract new donors to our green initiatives."

Meanwhile, cloud hosting keeps GGGI's data secure and compliant with international regulatory laws and guidelines such as data protection. The hosted model also enables the nonprofit to adopt IT best practices that support business continuity, including robust data back-up and disaster recovery.

"Cloud deployment ensures we are compliant with international standards or global regulations and polices. It also makes us confident we can provide business continuity," Rainelda says.

Increased agility and strengthened donor relationships

The benefits of this adaptive, powerful, and intuitive ERP platform include:

- A 70% reduction in the approval process, from five days to one or two days.
- Financial close processing time cut from 10 to five days.
- Trusted data is now available in near real-time from every office for faster, more informed decision making and improved donor confidence.
- Decentralization of operations meets local country conditions, such as tax invoicing in Indonesia and decentralized payment processing in Indonesia and Rwanda.
- Reduced reliance on paper-based systems Many previously manual financial and operational processes are now automated.
- Budgeting and timesheets allow team to track resource utilization effectively and understand staff costs based on time spent on specific projects.

- Proven scalability for expansion, which is vital, as GGGI needs to adjust quickly to the country requirements of its members and the ever-changing demands of stakeholders.

"The pressure to secure funding is increasing, and donors are being much more selective," says Sivabalan. "Our centralized and country-based management teams have now the access to reliable data at any time, from anywhere and from any device. We have made efficiency gains, improved our responsiveness to emerging trends, and created a finance model built for the future of green growth."

UNIT4
In business for people