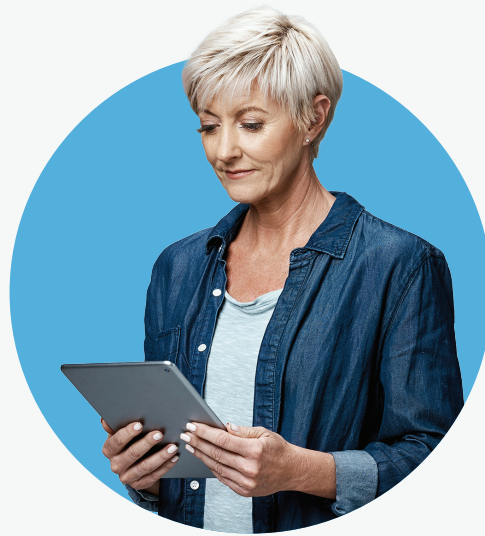


Balancing the books in 2022

How digital transformation of the back office is improving cost efficiencies, employee experiences, and income in the public sector



Our recent **State of the Digital Nation survey** of public sector digital transformation explores the challenges and successes organizations are experiencing with their back-office innovation projects.

One area of questioning in the survey centres around the **changing HR environment, new ways of working, and the adoption of technology that drives agility and flexibility.** In this infographic, we'll look at how public sector organizations are making use of their digital tools.

95%

are looking to make cost savings...

In light of recent peaks and troughs to funding, public sector organizations face the prospect of cutbacks as the obvious step to keep business operations running.

40% are considering cuts to citizen and community services.

36% are considering joining shared services.

35% are considering **redundancies** and **outsourcing services**.

33% are considering selling off real estate.

22% are considering pay freezes.

... but leveraging technology can help organizations to avoid the harsher alternatives.

Leveraging technology for its ability to drive efficiency, adaptability, and agility can help you to drastically reduce cost burdens.

Financial decision makers say that the following processes could have been made much easier (and much less costly) through the adoption of better tools:

84%

year end

85%

statutory reporting

89%

meeting regulations

But cost savings are only the beginning of what technology can do

In conjunction with improving technology, COVID has delivered opportunities to change the way the public sector works, and the way the public sector recruits.

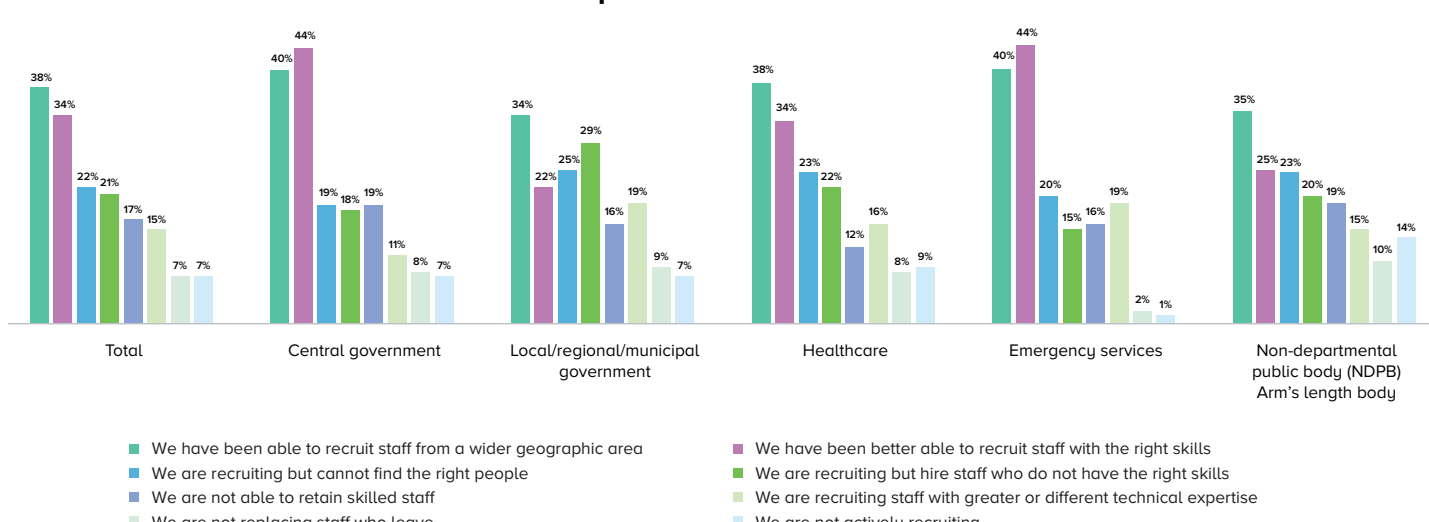
Proactive hybrid or remote working models are now possible – and **89%** plan to operate a hybrid or remote work environment.

Technology is beginning to enable **proactive collaboration across departments...**

And an **increased focus on engagement and communication.**

As for recruitment – the numbers across the public sector speak for themselves...

Impact on recruitment



Want to learn more?

These findings are drawn from the first annual **State of the Digital Nation** report into the digital transformation of the public sector (produced in partnership by Vanson Bourne Research and Unit4.)

To find out more download the full whitepaper detailing all our major findings, along with some stories of how Unit4's solutions are helping public sector customers navigate their transformation journeys.

Discover more now

