

# Back office transformation will always be on the agenda in the public sector – here’s why



Our recent **State of the Digital Nation** survey of public sector digital transformation explores the challenges and successes organizations are experiencing with their back-office innovation projects.

In this infographic we’ll be examining why **digital transformation is here to stay** in the near to long term future.

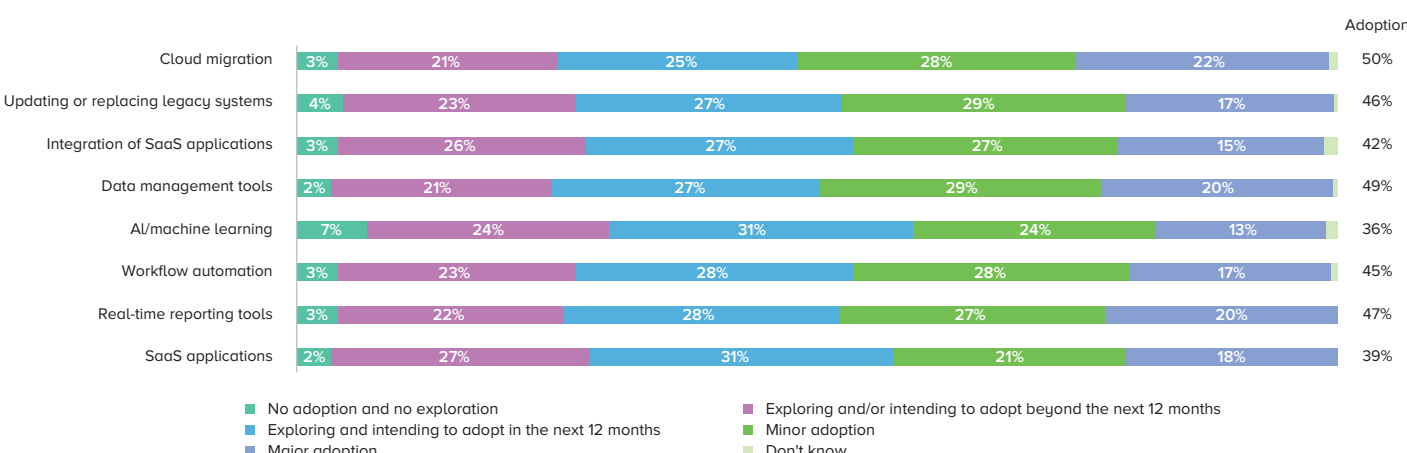
## Transformation is a moving target

While **95%** of organizations have a DX strategy, only **29%** consider theirs to be “complete”.

Among the remaining 71%, there’s an estimated average of **2.5 years** until full DX strategy implementation.

## And it moves faster than most organizations can keep up

Within the public sector, there are relatively low levels of adoption of different technologies that improve back-office systems, but high levels of exploration – though implementation hasn’t happened yet.



When we consider that the public sector **already lags behind** other verticals in digital transformation, this means there’s a real risk of **2.5 years becoming a rolling target**.

## With this in mind – what does a successful digital transformation strategy look like?

Our respondents cited the following four “ideal conditions” their digital transformation efforts would bring them – ranked here from 1 to 4:

- 1. Real time data and reporting** to ensure reports are available instantly and always up to date.
- 2. Predictive analytics** for more accurate workforce planning and forecasting.
- 3. The automated ability to deploy people with the right skills to the right place at the right time.**
- 4. Better oversight of expenditure, income, and budget to manage the cost of services.**

## Want to learn more?

These findings are drawn from the first annual **State of the Digital Nation** report into the digital transformation of the public sector (produced in partnership by Vanson Bourne Research and Unit4.)

To find out more download the full whitepaper detailing all our major findings, along with some stories of how Unit4’s solutions are helping public sector customers navigate their transformation journeys.

**Discover more now**

